



United Way Delhi  
National Capital Region



# ANNUAL REPORT

## 2021-22

LIVE UNITED



# ACKNOWLEDGEMENT



“

Last two years have been difficult. Despite the tough operating environment, and unprecedented period of global uncertainty, United Way Delhi as an organization and as a team stood resilient to the trying and testing period despite personal risk being faced by one and all, including these frontline COVID warriors.

This was possible because of the spirit of standing with our communities in every individual of the team, trust of our Corporate Partners to deliver with speed and utmost transparency, strong partnerships with Government and Community Stakeholders. United Way Delhi would like to acknowledge each one the stakeholders for their tremendous support and collective effort towards advancing the common good.

.....

”



# FOREWORD

It is for the first time that an organization we are collaborating with has asked us to write a foreword for their Annual Report. This very well summarizes the organization's collaborative work. I represent the Gurugram Metro Development Authority and United Way Delhi is a partner with us for our projects in Environment domain.

I have been associated on projects with United Way Delhi for quite sometime now. It is interesting to see the organization's dedication for the cause.

Our collaboration for the clean air projects have motivated the citizens in the city to join hands and take charge of the issues that concern them. Its been a journey to have been associated right from brainstorming to getting the air quality monitors under their projects installed to co-organizing community awareness events. This is another key of United Way Delhi, they aim at engaging all the different stakeholders responsible for a cause.

While environment is one domain, I am sure that the organization must be working towards greater social impact in other projects across domains.

I would hereby take this opportunity to welcome the readers to have a look at the work United Way Delhi does and wish the organization all the best wishes !



**MR. SUBHASH C. YADAV (IFS),**  
ADDITIONAL CEO, GMDA

United Way Delhi team shared with me that the Annual Report that goes to thousands would have an introductory section for which I am to write and share my thoughts. This was a mixed feeling for me, I am excited as well as emotional. I have a story to share.

I have two daughters and my husband works at a courier company. With limited income, I never knew how can I give my family a future they deserve, a future that's better than the present.

I got associated with United Way Delhi's Samriddhi center in Kapash-era, where I got trained in tailoring garments. Not only was I trained in the skill, I was also given support to start my own small business unit.

I started small but I was always hopeful that there is a lot I can do.

Today, my daughters look up to me, the other women in the community tell me that I inspire them. These are big words which I never imagined I would hear.

Being able to do something for myself, next, I wish to make sure my daughters get the right set of skills and proper education, so that they can take control of their lives and become financially independent.

I would like to thank you all for taking time to read my story. Likewise, I would like to thank you all for supporting United Way Delhi. It is through your support that they continue the work they do for us. I am sure this Annual Report would have more such stories of impact and inspiration.

Welcome to the United Way Delhi 2021-22 Annual Report



**MS. PINKY,**  
WOMEN ENTREPRENEUR,  
UNITED WAY DELHI'S PROJECT SAMRIDDHI



## TABLE OF CONTENTS

1. About United Way Delhi
2. Our Approach
3. Our Strategy
4. COVID Response
  - Response
  - Strengthen
  - Stabilize
5. Social Impact
  - Early Childcare and Foundational Learning
  - Education & Youth Success
  - Health
  - Financial Stability
  - Environment
6. Government Partners
7. NGO Partners
8. Corporate Partners
9. UWD In the Press
10. Note from Chairperson
11. Note from CEO
12. Interactive Gallery
13. UWW and UWI Network
14. Financials
15. Independent Auditor's Report

# About UNITED WAY DELHI

United Way Delhi is an independent local not for profit organization since 2008, affiliated with the United Way Worldwide Family, world's largest privately funded not for profit organization. We work with the communities and stakeholders with a life cycle approach through innovative interventions and collaborations for programs panning across themes of early childcare and foundational learning, promoting quality education, facilitating youth success, ensuring access to health-care for the most under-served, pioneering environmental sustainability initiatives and community action, supporting improved livelihood and financial stability, and prepare and respond to disasters across the country of any nature.



### Our Vision

United Way Delhi envisions a nation where all individuals and families achieve their human potential through education, financial stability and healthy lives

United Way Delhi improves lives by mobilizing the caring power of communities to advance the common good.



### Our Mission

## OUR

## DOMAINS



EARLY CHILDCARE  
AND FOUNDATIONAL  
LEARNING



EDUCATION  
AND YOUTH  
SUCCESS



HEALTH



FINANCIAL  
STABILITY



ENVIRONMENT



DISASTER RESPONSE  
AND  
PREPAREDNESS








# OUR APPROACH

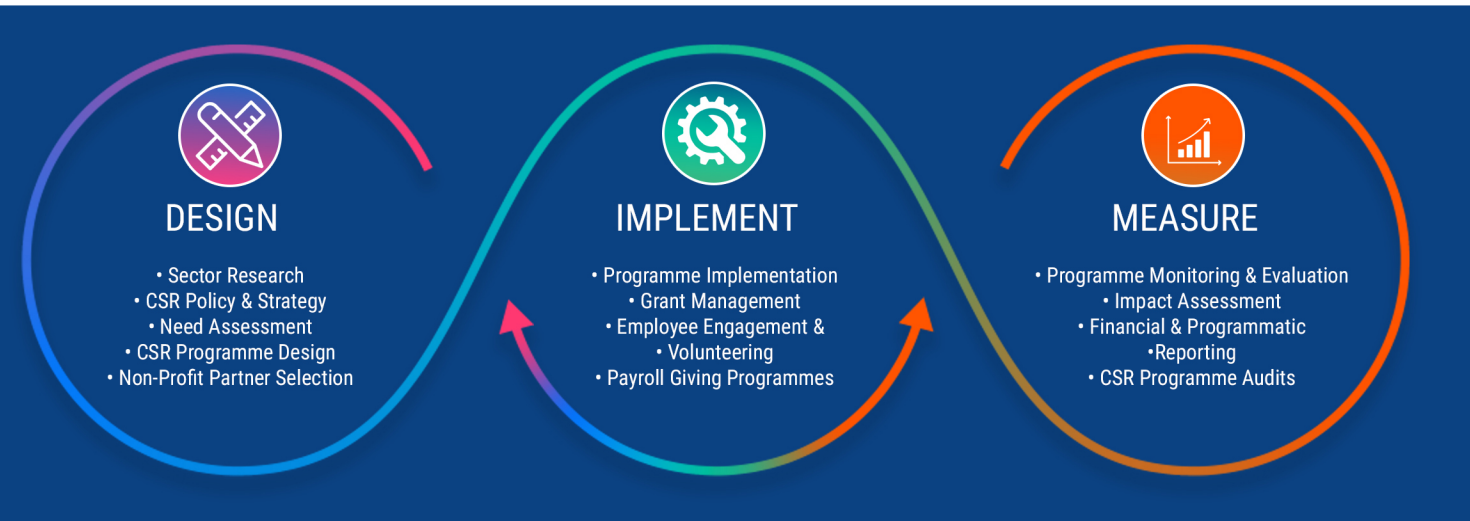


We conceptualize, design and even co-create targeted as well as large social impact projects in key sectors including **Early Childcare and Foundational Learning, Education, Health, Environment, Livelihood\Financial Stability and Disaster Preparedness\Response** with a **Pan-India** presence. While our work spans across these thematic interventions, converging at some points, the cross-cutting lenses of diversity and inclusion add further value (**LGBTQ+, women, differently-abled and the elderly**).

- 01 Self-Implementation Projects:**  
Projects which are conceptualized, designed and implemented by UWD in dedicated areas of expertise\geography. 
- 02 Partner Implemented Projects:**  
Complementing work of 200+ NGOs that have stablished work and presence in their respective domains to ensure avoidance of duplication of resources. 
- 03 Quasi Model:**  
Conceptualized, designed, monitored and implemented by UWD along-with knowledge/technical partnerships with other organizations/think tanks for components as required. 
- 04 Coalition Model:**  
Co-creation and conceptualization for implementation, working together as a coalition on multidimensional projects while UWD continues to ensure compliance and excellent project management. 



# OUR STRATEGY



The mission of United Way (UW) is to improve lives by mobilizing the caring power of communities around the world to advance the common good. This critical role requires that all of us involved in UW, who foster such an essential public good, must assume the responsibility of earning public trust. Accordingly, United Way plays a unique role both as a leader in the health and human services sector and as a major resource to member United Way organizations to build trust through all that we do. This bond of trust goes far beyond legal or regulatory requirements to include our core values, and ethics. To fulfill this special obligation, our core values provide the foundation on which we base our actions and decisions.



# OUR CORE VALUES

- IMPACT AND COMMITMENT TO COMMUNITY SUCCESS**
  - We make a positive difference and have a measurable impact of enduring consequence.
  - We make a difference in our community and collectively in our world. Our efforts change lives.
  - We are committed to a United Way that is relevant to all people, all cultures, all communities, and the times.
  - We assume responsibility as good stewards of and are accountable for our work and sustainable results.
- INSPIRE**
  - We are made relevant and impactful through the spirit of volunteerism.
  - United Way is outstanding in the way it invites volunteers to express their philanthropic beliefs.
  - We believe that the most effective models of service and excellence are created through the leadership of volunteers.
- INCLUSIVENESS**
  - We are strong only when we are inclusive.
  - We aspire to involve every segment of the community in every aspect of our work.
  - We are committed to understanding the political, economic, social, and cultural context of our work and activities.
  - We act in ways that respect the dignity, uniqueness, and intrinsic worth of every person—the community, the donors, our own staff and families, boards, and volunteers.
  - We believe in a movement built from the rich diversity and gifts of all people in all systems.
- INTEGRITY AND ACCOUNTABILITY**
  - We act with integrity that justifies trust.
  - We uphold our core mission in a manner that promotes the trust of our volunteers, donors and stakeholders.
  - We maintain the highest standards of excellence and accountability, including prudent use of finances, and accurate and honest disclosures of information.
- INNOVATION**
  - We value innovation in community building to effect positive change.
  - We are effective educators and conveners — bringing all segments of the community together to promote individual wellbeing and common good.
  - We are leaders of a process that multiplies the impact of people's innate desire and capacity to care for one another.
  - We help transform visions of compassion and giving into dynamic reality.





United Way Delhi Works towards improving lives in a measurable, scalable and sustainable way by mobilizing the caring power of the community. UWD's programs across domains are aligned to the Sustainable Development Goals, creating a cohesive and sustainable model for the community.



# COVID-19 RESPONSE



21.5+  
Lakhs  
Individuals Impacted

# UNITED AGAINST COVID-19

Earlier last year, the country faced difficult times, We are mindful of the responsibility organization like ours has at this time.

In moments like these, our purpose and values matter a lot to the people and communities we serve. It is in times of crisis that S/heroes are born.

In all modesty, we wanted United We Fight, United We Win, our core value to shine at this difficult hour. United Way Delhi stepped on the ground as soon as the coronavirus stuck India.

United Way Delhi's Covid task force that was formed in 2021, stepped up and strategized as things changed on the ground, collaborated with governments, corporates and local NGO partners to provide aid in any form that was required and best suited for diverse community stakeholders.

Between April 2021 - March 22

14 States

Geographies reached out  
(100+ municipalities, villages)



4.31 lacs

Individuals  
impacted directly



5 lacs

Frontline workers across the country reported







## RELIEF AND RESPONSE

- Total hospitals / special centres supported - **56 Covid Care Centers** including major hospitals around the country.
- Total covid beds supported - **26,652 beds** around the country are supported with equipment, consumables, medicines etc.
- **1205+ critical care equipment** facilitated at key hospitals. This includes, x-ray machines, ultrasound machines, ECGs, Multi-para monitors, EtCo2 monitors, Syringe & Infusion Pumps, High pressure suction machines, defibrillators etc.
- Total PPE, consumables and ward care equipment donated - **1,50,000+ fowler**, semi fowler beds, automatic electric beds for ICUs, sanitizers and wall mounted dispensers, ward furniture, thermometers, syringes, disposal systems, crash carts, cardiac tables, IV stands, infusion sets, transportation equipment, ward room furnishings, stethoscopes, aryngoscopes, BP & Glucose meters etc.

## STRENGTHEN

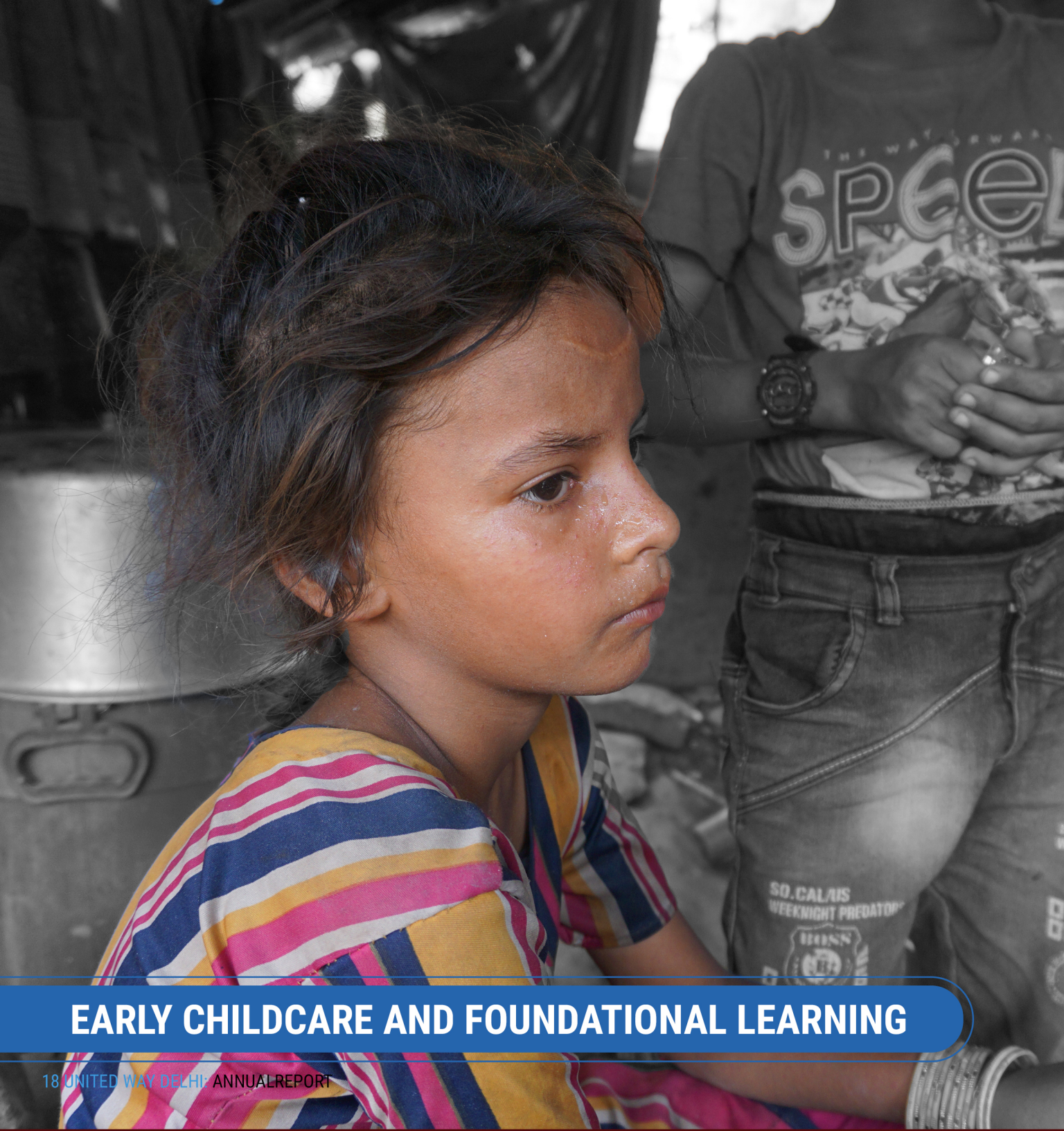
- Total oxygenation equipment donated - **10,000+ oxygenation** related equipment like ventilators both adult & paediatric, NIVs, HFNOs, Concentrators, BiPaps, CPaps, Bubble CPaps, Air Compressors, Oxygen Cylinders B & D Type, nebulizers, humidifiers etc.
- **100+ machines/ equipment including 3 advanced refrigerated vans for vaccine transportation**, high-end cold storage refrigeration systems, walk-in storages, lab support for storage of chemicals, solvents used in testing etc and **5000+ small sets of cold boxes, insulated boxes, room & ward refrigeration systems.**
- **50,000+ individuals supported** with or for vaccination. Direct Vaccination to **21,500+** and equipment, furniture support to vaccination centres like laptops, cold storage support, civil work at centres, seating arrangements, IEC development.
- Support to **5,00,000+ frontline workers** across the country with PPE kits, N95 and 3 Ply masks, Nitrile & Surgical Gloves, Hygiene Kits etc.

## STABLIZE

- Testing related equipment donated - **1,00,000+ VTM kits**, Centrifuges, PCR Hoods, Pharma. Refrigerators, Solvents, Testing kits, Well Trays, PCR Consumables.
- **200+ Family** members supported under Family Assistance Program with Health and Wellbeing checkups.
- Towards building Covid resilience in communities, dedicated Integrated Rural Development Program (IRDP) initiated in Sohna, Haryana.
- Dedicated intervention across program geographies to tackle issues of shared importance. This is being done in **20+ communities.**
- In the post-covid scenario, **15 ceiling mounted Air Purification System** were set up at LNJP Hospital. At Indira Gandhi Hospital, support facilitated to increase capacity of its neo-natal and pediatric ICU ward.
- At Indira Gandhi Hospital, support facilitated to increase capacity of its **neo-natal and pediatric ICU ward** with two ventilators, two infant warmers, five syringe pumps, five infusion pumps, two multi-para monitors and **3450 N95 masks** for the frontline workers
- Dedicated program to tackle **mental health** related concerns being brainstormed. This shall be implemented as a pilot in select governments schools of Delhi and rural communities of Haryana







In low- and middle-income countries across the world, 250 million children under the age of five are at risk of not reaching their developmental potential. In India, 3 out of 10 children are yet to be enrolled in any kind of format Early Childhood Care and Education (ECCE) programs. Reports indicate that the low turnout here is due to the gaps in the current early childhood care programs at Anganwadis and Nursery classrooms in the country.

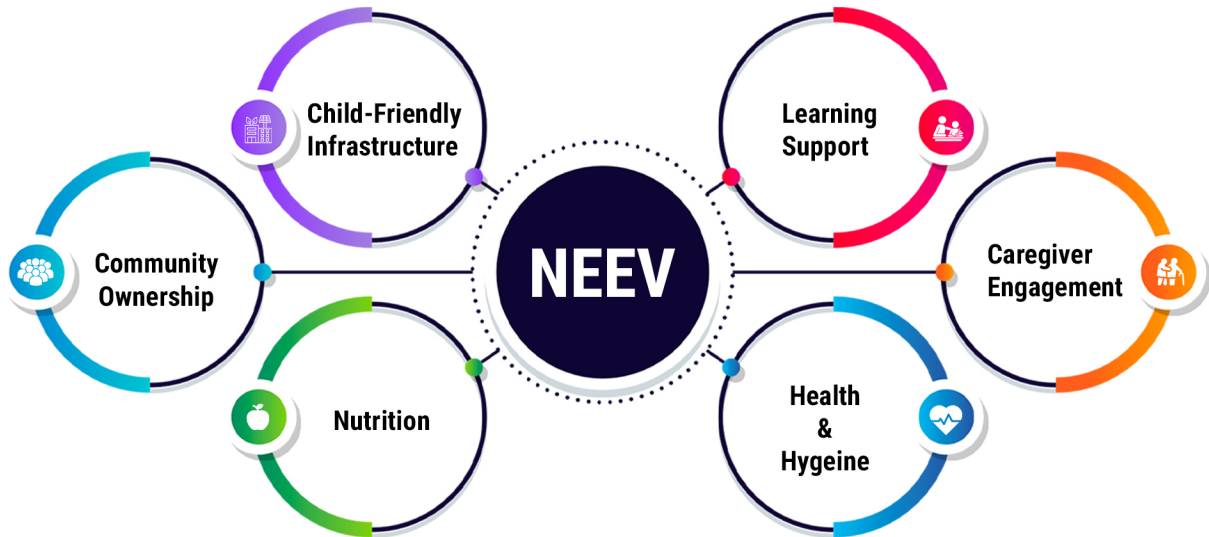
## EARLY CHILDCARE AND FOUNDATIONAL LEARNING



# EARLY CHILDCARE AND FOUNDATIONAL LEARNING

## KEY FLAGSHIP PROGRAM: NEEV

United Way Delhi's NEEV program is aligned with the Government's New Education Policy and its provisions for the 0-6 age group. The program aims to improve the health and development of children (0-6 years) by providing them with child-friendly environment, improving their health and learning outcomes, and enhancing the role of caregiver\facilitators in well-being of children in poor and disadvantaged communities through Nursery Classrooms and Anganwadis.



Child-Friendly Infrastructure



Community Ownership



Nutrition



Learning Support



Caregiver Engagement



Health & Hygiene



## OUR IMPACT HIGHLIGHTS

4411  
Children

30  
Nursery  
Classrooms

41  
Anganwadi  
Centers

Delhi  
Hyderabad  
Bengaluru  
Noida, Sanand  
Ghaziabad



6%  
Rise in enrolment of children in Anganwadi/ Preschools, exhibiting positive patterns towards strengthening of foundational learning and early childcare.



43%  
Caregivers have improved understanding on relevance of early child care and equipped with better childcare practices and healthy parenting.



83%  
Anganwadi Workers and Nursery classroom teachers exhibit improved facilitation skills in classrooms and Anganwadi centers





The pandemic resulted in monumental changes to education throughout the world. Schools across India, as in many other parts of the world, have been closed since March 2020, impacting approximately 286 million students from pre-primary to upper secondary education. This is in addition to the more than 6 million children who were already out of school prior to the COVID-19 crisis. (Source: UNICEF.org)

Prolonged school closures have led to a devastating impact on education, what is considered one of society's greatest equalisers. Students lost valuable learning time needed to succeed. Some experts are predicting that India's children will face the brunt of this lost time for years to come.

## EDUCATION AND YOUTH SUCCESS



KEY FLAGSHIP INITIATIVES

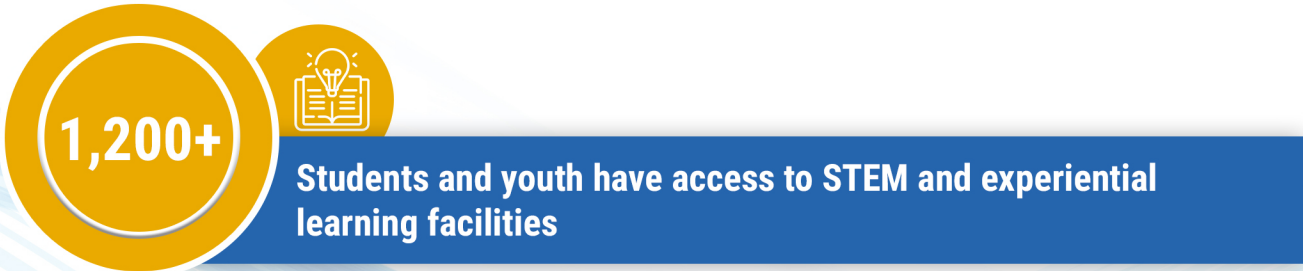
School Centered Community Development Program

Keeping schools at the heart of development, the School Centered Community Development (SCCD) Program aims to enable holistic development for the community through interventions at three different levels i.e. Early Childcare via Nursery classrooms and Government run creches known as Anganwadi Centers (0-6 y.o) School Support Program via government run schools (6-14 y.o), and Karwaan - Youth Resource Center (15+ y.o)



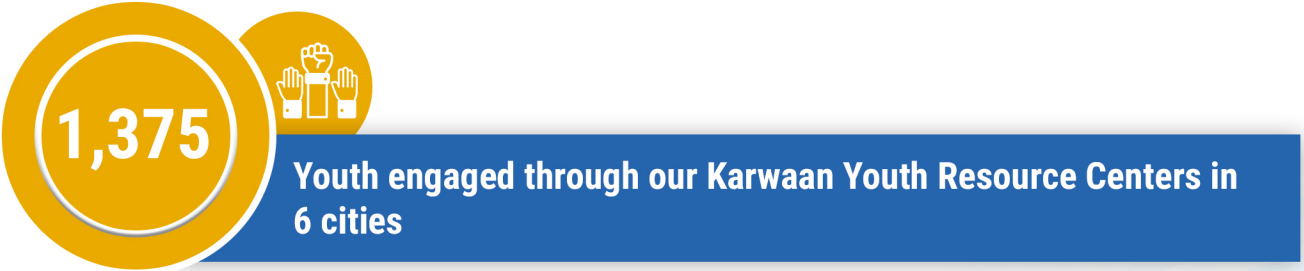
STEM Support in Schools

United Way Delhi's STEM Education Program aims to Promote STEM education among young minds and transform the learning environment with upgradation of the infrastructure in the government school(s), setting up of STEM labs, etc., creating scientific temperament and cultivate the spirit of curiosity and innovation, ensuring holistic development. A Mobile STEM on Wheels Van has also been established to promote STEM related learning in schools and communities where setting up of lab isn't possible



Karwaan Youth Resource Centers

With an aim that every young person in India has access to an enabling space for inclusive learning and leadership journeys to realize their full potential and to achieve social transformation, United Way Delhi Karwaan YRCs provide an enabling space for the youth empowering them to become active citizens.



Systemic Education Transformation Program

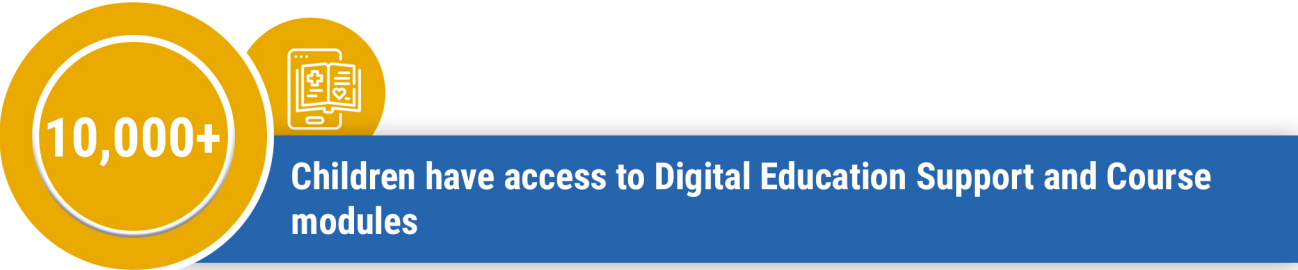
Aimed at strengthening education at the strategic level, the System Education Transformation Program aims to qualitatively improve education of students by engaging Headmasters, Head Teachers, District Mentors and other departmental stakeholders. Using tools and innovative processes, the goal is to Improve the ability of the school leaders to assess, learn, monitor and implement change practices.





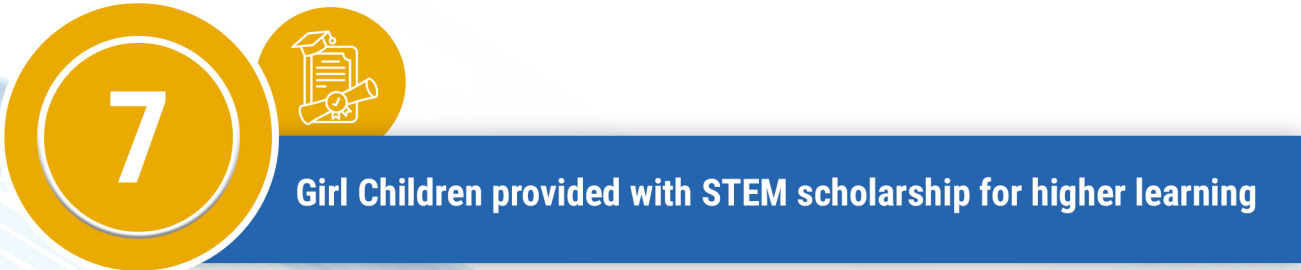
Digital Education Program

Use of ICT in education is the next big transformation for the sector. The need was all the more realized during the pandemic, wherein students and children from the marginalized sections experienced the ‘digital divide’. Aimed at tackling this gap, multiple initiatives under the domain are being implemented. This includes setting up of smart classrooms in government schools, setting up of computer labs, provisioning tablets and internet connection along with course material for students.



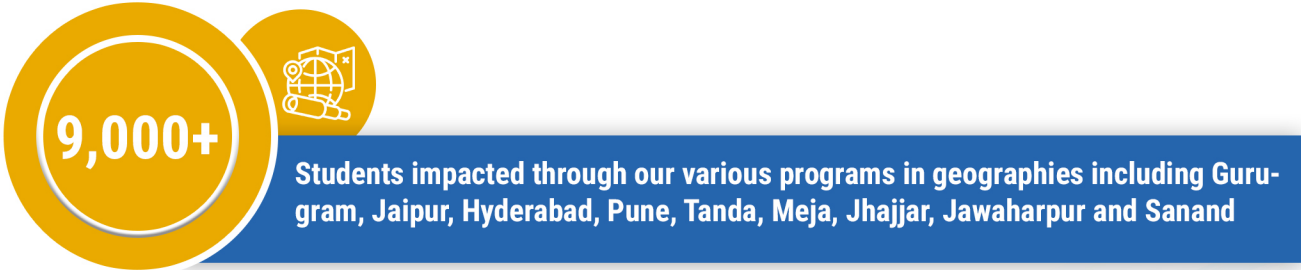
Scholarship Program For Students With Special Focus On Girl-children Education

The program aims at supporting meritorious students that come from the socio-economically marginalized sections of the society to continue, pursue their education. Also, dedicated scholarship programs are being implemented to support girl children in STEM related fields and for higher studies



School Support Program

Education being a key to break the chain of poverty for the socio-economically deprived sections of the community, United Way Delhi’s School Support Program works with government and NGO-run schools, creating child friendly infrastructure, provide learning support, remedial education and build capacity of the teachers.





# OUR IMPACT HIGHLIGHTS

Our programs in Education work with schools, teacher training, promoting reading, remedial learning and STEM (Science, Technology, Engineering & Mathematics). During the past year, we adapted our programs in an attempt to reduce the learning gaps and ensure greater reach to students



1,04,909

School students now have access to digital means of education, smart classrooms



3 Lakh +

Schools impacted with improved leadership to enhance classroom learning experience and practices for children



2,000+

Students oriented on higher education through focused group discussions and counselling sessions



25%

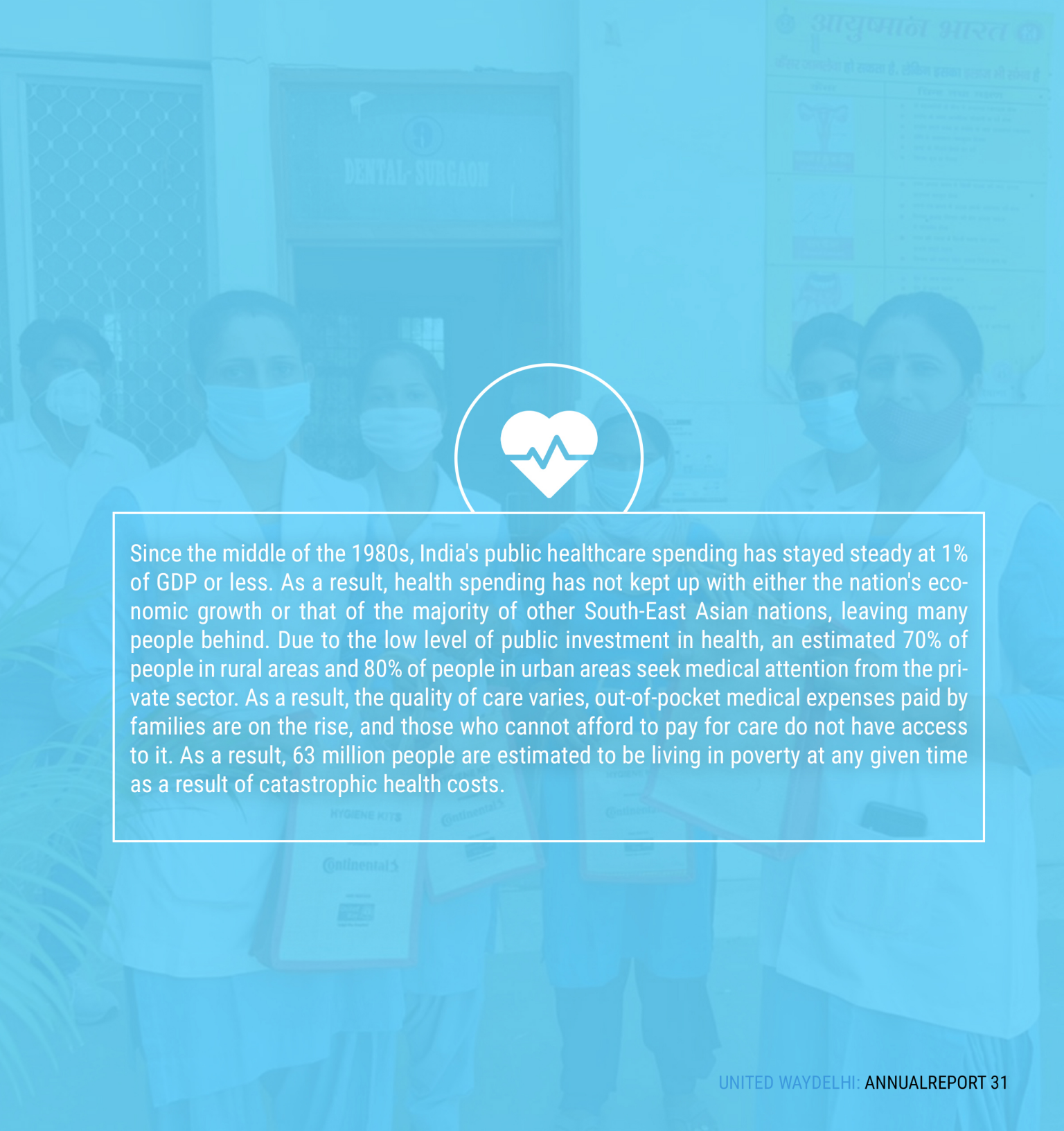
Positive trend in Student Learning Outcomes (SLOs) in subjects including Mathematics, English, Science







# HEALTH



Since the middle of the 1980s, India's public healthcare spending has stayed steady at 1% of GDP or less. As a result, health spending has not kept up with either the nation's economic growth or that of the majority of other South-East Asian nations, leaving many people behind. Due to the low level of public investment in health, an estimated 70% of people in rural areas and 80% of people in urban areas seek medical attention from the private sector. As a result, the quality of care varies, out-of-pocket medical expenses paid by families are on the rise, and those who cannot afford to pay for care do not have access to it. As a result, 63 million people are estimated to be living in poverty at any given time as a result of catastrophic health costs.



## KEY FLAGSHIP INITIATIVES

## Project Bindu

Under project Bindu, United Way Delhi in collaboration with partner work towards skilling the differently-abled, empowering them to take control of their lives financially. The skilled youth are employed to cater to the needs, elderly citizens in the respective geographies helping the elderly tackle routine tasks.

132



Differently-abled personnel skilled and employed and are now financially independent

## Project WATSAN

Being a country where sanitation and hygiene are two measures not taken into priority of development of people. 56% of people in India still lacks access to toilets. In which women and girls are the most effected one. Also adding to its lack of Diarrhea leads to death of 321 children every day in our country. This has a huge impact on Schools of our country, mainly the government schools. Aimed at addressing this gap, project WATSAN project focuses on providing PORTA Toilets to each school according to their requirements. The other segment focuses on behavioral change workshops on WASH for different stakeholders i.e., School Management Committee, School staff and Students.

10,000



Students have access to better toilet and sanitation facilities

## PHC Upgradation Program

Aimed at upgrading the facilities at the existing Primary Health Care Centers run by the government, United Way Delhi's PHC Upgradation program have been working with select geographies including Sohna in Haryana and Pune. The PHCs were given relevant equipment and support to strengthen the healthcare infrastructure right at the grassroot levels. Also community awareness drives have been organised under the program to improve public health standards.

20,000



Citizens have access to better healthcare through evolved Primary Health Care Centers in Sohna and Pune

## Health and Nutrition

Health being an integral component, United Way Delhi's program across multiple domains work on the health and wellbeing of the vulnerable sections in the community. United Way Delhi's program for the early childcare 'Neev' have a nutrition component that building capacity on the nutritional needs of pregnant women as well as new born.

2,500+

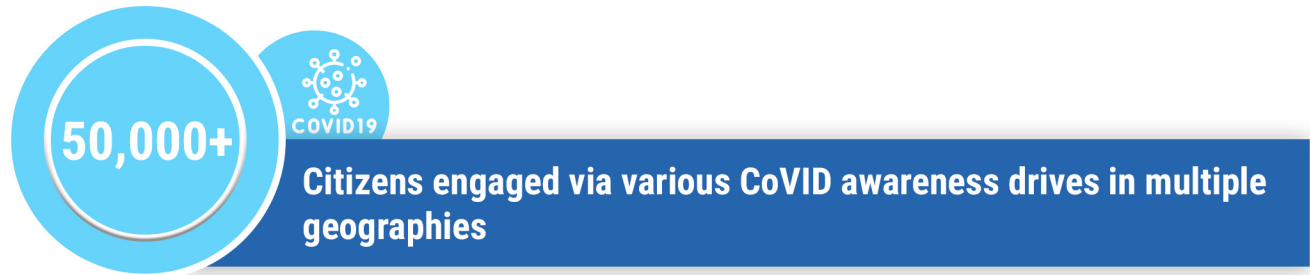


Citizens made aware on the importance of right nutrition



## CoVID Awareness Drives

Aimed at spreading awareness on the Do's and Don'ts, multiple awareness drives were organised under different projects. Some of these drives were led by the community leaders and stakeholders themselves. The prime focus of these drives was to educate the masses on Covid appropriate behaviours and also on vaccination. These have been organised in multiple geographies including Delhi, Uttar Pradesh, Gurugram, Hyderabad and Pune.



Our programs in health domain aims at identifying the gaps on public health and allied concerns in the geographies that we work with. Beside being a standalone program, health as a component for United Way Delhi is a cross-cutting theme and integral to all project models.

## OUR IMPACT HIGHLIGHTS







## FINANCIAL STABILITY



According to a recent report by Pew Research Center, in just one year, the number of poor people in India—those with an income of \$2 per day or less in purchasing power parity—has more than doubled from 60 million to 134 million. Strong livelihood opportunities must be made available to individuals, the report indicates, in order to assist households earn more money and lead better lifestyles and break the cycle of poverty. The report also emphasized the necessity to improve skill sets for youth to become job-ready post pandemic.



## KEY FLAGSHIP INITIATIVES

### Women Entrepreneurship and Empowerment

United Way Delhi through its various programs and campaigns aim at empowering women through several channels, including accepting women's viewpoints, making an effort to seek them and raising the status of women through education, awareness, literacy, and training. Our programs over time aspires to empower women to have a say in the overall decision making of the household through means of empowerment. Project Samriddhi, a key flagship program is in operation at multiple geographies, empowering women to become entrepreneurs. At locations where the program is in advance stage, SHGs and production units are also set up. A similar program under our Integrated Rural Development Program in the rural stretch of Sohna, Haryana is also in progress, creating first generation women entrepreneurs.



**Women empowered under the program at geographies including Delhi, Haryana, Hyderabad and Bengaluru**

### Family Assistance Program – Livelihood

During the CoVID pandemic, families suffered immensely with a lot of families losing bread earners. The single-source of income for the family succumbed to the deadly virus. Communities that are socio-economically marginalized had this situation as a double whammy, pushing them further to the edge. Aim at bridging this gap, United Way Delhi's Family Assistance program under the livelihood component, identified the affected families in select geographies. These families are empowered with alternate source of livelihood for the family.



**Community Members assisted under the program**

### E-Mobility, Promoting Livelihood Opportunities

In the post-pandemic scenario, towards bridging the gap in the livelihood opportunities, coupled with sustainable development lens, United Way Delhi's E-mobility program identified families that were in dire need of support. The bread-earning members of these families were assisted with a subsidy on the loan amount to purchase an E-rickshaw, helping them stabilize the financial situation of the family.



**Families being provided with E-rickshaws, helping them gain grip, making them financially stable**

### Market Aligned Skill Development

The country faced the long difficult time of the Covid pandemic. While the need to train youth on job-oriented courses existed pre-pandemic, the need became all the more evident due to the economic stagnancy during the period. United Way Delhi under different projects aim at skilling youth to help them become a part of the formal economy and find jobs. One key program, Parivartan Skill training initiative aims at skilling youth for various non-technical job roles in the healthcare sector. Apart from training, the students are provided assistance in job placements. The initiative aims at reducing the supply gap of trained manpower in the existing healthcare system and strengthening the nation's healthcare workforce years across multiple states in the country. Project Adding Wings and Pulse works with youth to empower them to join Hospitality and Healthcare sector respectively. Career counselling and placement is a key component for all our training programs.



**Youth skilled and made job ready in multiple geographies Pan India**



## FINANCIAL STABILITY

### Rural Access Coalition

Frontier Markets, a key United Way Delhi partner works with rural women Pan-India with an aim to strengthen rural markets through 'Sahelis', women entrepreneurs and marketing professionals. Under the program, vernacular mobile e-commerce app is supported with on-the-ground sales and marketing by our team of Frontier Markets Sahelis that assists in sales, offers product demos and customer support by trusted community members.

Towards enabling a smooth ecosystem for the rural markets and entrepreneurs to continue, United Way Delhi formed a Rural Access Coalition to build capacity of the Sahelis on Covid appropriate behavior modules. Also Covid Raksha kits were distributed to women and community leaders. Digital content was also made under the program which was circulated through the Sahelis and digital channels.

11,000+



Sahelis provided with COVID Raksha Kits

1,00,000+



Citizens made aware on Covid appropriate behavior through outreach

We have developed solutions over the past year that fill in the vulnerabilities the pandemic exposed. Our efforts were contextualized to the specific requirements of urban and rural areas with a dedicated focus on urban slums, focusing on the most vulnerable populations who were likely the biggest sufferers from extended lockdowns. Our approach includes fostering entrepreneurship, developing skills, and facilitating access to social security programs and local job openings. Through these initiatives, we aimed to lessen the pandemic's effects and assist in reestablishing lost livelihoods.

## OUR IMPACT HIGHLIGHTS



89%

women in target impact geographies, belonging to weaker socio-economic backgrounds now have access financial and micro credit services



720

Women have initiated micro and small business enterprises, improving financial stability for 3,500+ family members



11,000+

Sahelis (Women Entrepreneurs and Marketing Professionals) in various rural geographies capacitated with CoVID appropriate behaviour, strengthening public health, ensuring livelihood without disruption







# ENVIRONMENT



Ranked at 7th out of 181 countries in the list according to the Global Climate Risk Index, India is seen as a country that needs immediate steps to tackle issues around climate change. Reports indicate that key concerns on this front include amplified sustainability efforts, focus on air and water quality, biodiversity and climate change.



## KEY FLAGSHIP INITIATIVES

### United For Air

Our clean air campaign, United For Air aims at promoting citizen oriented actions for clean and healthy air and environment in Gurugram. Under the program, air pollution monitors, LED display boards have been installed in Gurugram to provide the citizens with real-time hyper local PM 2.5 and PM10 data along with related health advisory. Also a dedicated website and smartphone application with the same name is available for citizens to monitor the AQI data. The app and website also gives out information on the events that are happening in the city for people to participate. At the community level, United for Air engages schools, colleges and RWAs to sensitize them on the various aspects of environment and sustainability by conducting workshops, sessions, innovative competitions, musical drives and nukkad natak.

2,10,000



LED Display Monitors, mobile application and dedicated website is providing real-time AQI levels monitoring space to 2,10,000 of people

### Green Belt Adoption

Aimed at encouraging green spaces and cover in the urban cities, United Way Delhi's Green Belt Adoption Program have set up green spaces in multiple stretches of the city. The program aligns with the government vision of evolved green spaces in urban areas, to tackle climate change.

10,000



Sq meters of green belt adopted under the program

### Tidy Trails

Tidy Trails, a UWD flagship program aims at effective management of post-consumer plastic waste. The initiative has been launched in Mathura and Vrindavan to encourage people to keep their local environment clean and foster 'tidy'ness, thereby setting good examples and inspiring other communities to follow. Waste segregation bins are installed at the shops and establishments. A dedicated van goes around the shop stretches in the city to collect the plastic. Community awareness and sensitization events are also held on regular basis to build capacity of citizens as Tidy Trail Ambassadors.

11.9+



Tonnes Plastic Repurposed | 1,70,000+ citizens made aware on sustainable practices | 14 benches made from upcycled plastic being installed in the city

### IGBC Green Your School Program

IGBC Green Your School is an annual program open to schools across India. The schools are encouraged to come up with sustainable ideas, which can improve and convert the existing school into an environment friendly school that helps reduce carbon footprint. The students form team with their teachers and submit their green ideas. These student team takes charge as Environment Ambassadors in schools carrying forward the message of environment and sustainability. Top schools submitting their ideas get grants to implement these in the school premises.

3,000+

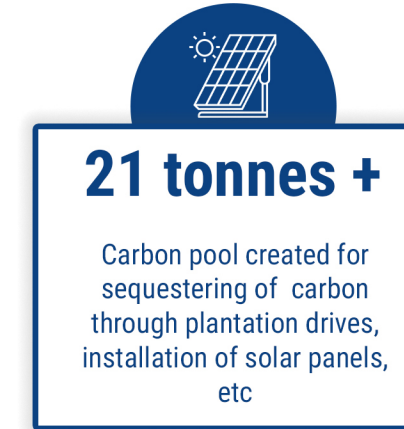


Green Ideas submitted | 383 + Schools registered | Total Outreach 50,000+ students



## Solar Electrification of Tinkering Labs

Shifting to alternate sources of energy being the key to a sustainable tomorrow, United Way Delhi's solar electrification program is committed to the cause. Under this program, solar electrification including solar panels, wiring and other related equipment were installed to power the tinkering labs at select government schools.





# Our Government Partners

United Way Delhi believes in an approach wherein all stakeholders come together for common goals. As an organisation, we believe in mobilising the collective power of communities, to advance the common good.

United Way Delhi engages with Government bodies, Departments and Ministries, Corporate Partners and Associations, NGOs and other civil society at various strategic touch points including co-planning, co-creating, and co-implementation.

- Delhi Police – South Delhi
- Directorate of Education, Delhi
- District Disaster Management Authority
- District Magistrate Office South East, South, Southwest, Northeast East Delhi Central Delhi
- Education BSA (Basic Shiksha Adhikari), Ghaziabad
- Education Department, Gurugram
- Gurugram Metropolitan Development Authority, Environment Department
- Gurugram Police
- Haryana State Corporate Social Responsibility Trust
- Health department, Ghaziabad
- Health department, GB Nagar
- Health department, Gurugram
- Health department, Nuh Mewat
- Health department. Sonipat
- Health department, Nainital
- Health department, Faridabad
- Integrated Child Development Services (ICDS), women & child development (WCD), Gurugram
- Integrated Child Development Services (ICDS), women & child development (WCD), UP
- Municipal Corporation, Ghaziabad
- Municipal Corporation Gurugram
- Municipal Corporation of Delhi, Education Department, South Delhi
- Nagar Nigam Mathura Vrindavan
- Traffic Police, Delhi
- Traffic Police, Faridabad
- Traffic Police, Ghaziabad
- Traffic Police, Gurugram
- Traffic Police, Pune



# Our NGO Partners

- Aaradhana Social Service and Skill Development Trust
- Centre for Youth Development and Activities (CYDA)
- Computer Shiksha
- Creation Welfare Society
- Digital Empowerment Foundation
- Khushii
- Literacy India
- Lotus Petal Charitable Foundation
- MAMTA Health Institute for Mother and Child
- Manndeshi Foundation
- Mantra for Social Change
- Maya Care Foundation
- Prayatn
- Shakti Foundation
- United way of Baroda
- United Way of Hyderabad
- Vidya
- Visan Foundation

# Our Corporate Partners





# United Way Delhi initiatives featured in 100+ News and Digital Publications

# Note from Chairperson





Dear Partners,

This is the second edition of our report ever since the World witnessed the outbreak of the Covid 19 pandemic. Living by the 'United We Fight, United We Win' spirit, our dedicated COVID task force continued to work on emergency response under the Hospital Support Program, Frontliners Support Program and Vaccination Ecosystem strengthening program. We at United Way Delhi also started working on programs to mitigate the long-term hardships caused by the pandemic and the underlying situations.

While the country and World faced the second and third wave of the pandemic, as a stakeholder in civil society, we feel a sense of renewed compassion among all, more than ever before. From initiatives undertaken by youth to make posters in local dialects so that the elderly can be informed about the vaccination centers and procedures on conducting volunteer-driven remedial education classes on Gmeet and Zoom, there is a spirit of working together towards advancing



Rina Bharat Kaushal  
Chairperson

Gmeet and Zoom, there is a spirit of working together towards advancing the common good. This is a time when we have also harnessed and strengthened our partnerships with Government Departments, Ministries and Public Offices to ensure our efforts are aligned with the government's vision.

The human spirit to 'bounce back even from the toughest of times was only possible due to collective efforts from all.

I want to acknowledge our Corporate Partners that stood by us to make sure education continued for all despite the digital divide; women get skilled to take control of their lives in the aftermath of personal and economic losses in the family, youth get skilled and ready for the tjob market in the post-pandemic World and much more.

As a network in the country, United Way and its seven chapters reached the farthest corners of the country through programs and campaigns from across domains, including Education, Health and Financial Stability. I hope you find this document inspiring, encouraging and reflective of our efforts.



# Note from CEO

The World faced one of the most un-precedented times in history of the planet with the Covid-19 pandemic and it was a struggle of survival for each one of us. We saw survival struggles at home or closer to home. No one was un-touched. As an organisation, we tried to keep our head above waters and did what we could with our best ability. We struggled too like most of our fellow colleagues did. However, everywhere we reached out, we saw more hope and determination not only to overcome death but to emerge strong and that's what kept the fight going. What also keeps us going is United Way's mission of improving lives by mobilizing the caring power of communities for the common good. That's what we do best!!

Besides the ongoing mass awareness campaign to prevent the spread of covid, as an organization, we received overwhelming support from the donor community and we were able to re-design our programs based on evolving needs of most affected communities, the medical fraternity and essential service personnel. This was our second year of response and we emphasised this three-pronged approach; 1. Provide Immediate Relief to Individuals, families and Covid warriors 2. Strengthen Capacity of Health and Education Institutions to effectively Respond and Enable Recovery of Health, Education and Livelihoods.

Authorities such as ICMR, WHO and MoHFW kept emphasizing the need for more testing to mitigate the virus's spread. Under the United Against COVID campaign, United Way Delhi worked with Covid Care hospitals and Chief Medical Officers to upgrade the testing facilities. United Way Delhi and partners helped upgrade the only major Government RT-PCR testing lab in Gurugram and also helped upgrade testing capacities at LNJP Hospital in New Delhi. We also augmented Government effort by providing rapid antigen kits. With collective efforts, in phase one of our intervention, under our Hospital Support Program and Frontliners support program, we helped upgrade critical patient care facilities (ventilators, bipaps, beds etc.) across 56 Hospitals \ Facilities across 100+ Districts covering 22 Lakh+ citizens during the crucial time of the pandemic.

While our 'response' continued, we also developed initiatives to strengthen the overall system. Vaccine cold chain strengthening is one key initiative United Way Delhi executed across multiple Districts in Partnership with Local Government. Fully refrigerated vaccination storage and transportation vans, cold boxes, refrigerators, etc., were facilitated for government hospitals, ensuring the vaccine reaches the last mile. Also, with Primary Healthcare centres being the first responders for the masses, a dedicated Primary Health Care upgradation program was implemented in select geographies to strengthen the healthcare lifeline at the grassroots.

While healthcare was one area that needed immediate attention, the year-long lockdown exposed the population living on the edges to newer challenges. When schools re-opened, there was a widening digital divide since government-going school students did not have access to the internet and smart devices to access online classes. Aimed at addressing this gap, United Way Delhi, through the Digital Education Support Program, provided close to 3000+ students with smartphones, tablets, course modules and internet connection for one year. We also worked on sensitizing the students and youth on do's and don't's for practical use and management of the devices.

Livelihoods needed attention since the people living on the edges were pushed further due to the pandemic and extended lockdowns. Towards recovery and rehabilitation, we launched vocational training and skill development programs in multiple geographies across the country. One of our skill development programs, Project Partivartan, is empowering 6900+ youth with skill development courses in healthcare; on the other hand, with trained youth joining the healthcare system, the initiative aims to strengthen the country's health ecosystem with the youth actively contributing towards nation-building. Currently we are implementing programs aimed at skilling and providing jobs to 10000+ youth across different vocations.

Our Family Assistance Program (FAP) worked with families that needed support due to loss in their families amidst covid. rent-support, school-fee support and other essentials were provided under the program.

For our work, we have received a lot of love and appreciation from all stakeholders including the Government and we are extremely thankful.

Overall Wellness of mind and body has emerged as one of the most needed intervention areas post pandemic as overall health and well-being of individuals and communities has got deeply affected needing more specialist intervention. In the coming year, we will be initiating two pilots addressing the needs of mental health of women and children in partnership with local governments. Mental Health will remain as one of the most important intervention areas of the organisation for years to come.

From gloom despair and disaster, emerges a lot of hope and opportunity to build a new world based on our collective learnings and struggles. We are emerging victorious and its due to the This edition of our Annual Report talks of some amazing stories of impact that inspire and continue to encourage us in times to come. While this report is a sneak peek into our work, I would like to invite all to come down



**Sachin S. Golwalkar**  
CEO,  
United Way Delhi Board

sometime to hear these stories of change from our youth ambassadors, women entrepreneurs, teachers, environment champs and other torchbearers in the community.

Finally on behalf of the entire team United Way Delhi, **I would like to thank all the Covid Warriors, whether they were wearing capes or not, and a big shout out and thank you to all United Way network members, partners, government functionaries, volunteers, donors, supporters who have joined hands and contributed to our fight to survive and emerge victorious.**



# INTERACTIVE GALLERY



**UWD-PepsiCo  
Tidy Trails Campaign**



**UWD-HDFC  
Project Parivartan**



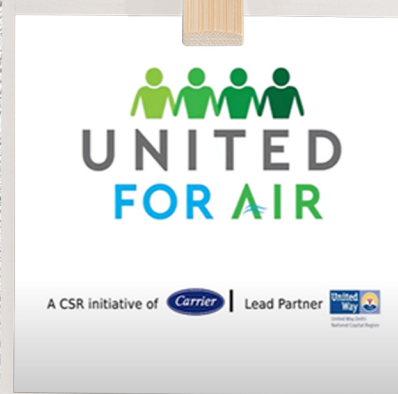
**Meta-United Way Delhi COVID  
Response**



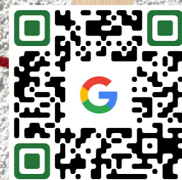
**Project NEEV**



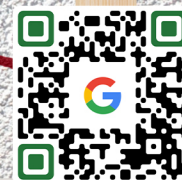
**IGBC Green  
Your School Program**



**United For Air**



**United Way Delhi - Awards**



**United Way Delhi -  
Govt. Appreciation**



# UWW NETWORK

United Way Worldwide



1100

Countries and Territories

37

Community-Based United Ways

United Way Worldwide is the leadership and support organization for the network of more than 1,100 community-based United Ways in 37 countries and territories. UW helps build stronger, more equitable communities where everyone can thrive.

# UW IN INDIA



First local United Way in India was set up in 1986 in Baroda, Gujarat

India National Office Was Setup In 2009

Currently, a strong network of eight local chapters and one national office



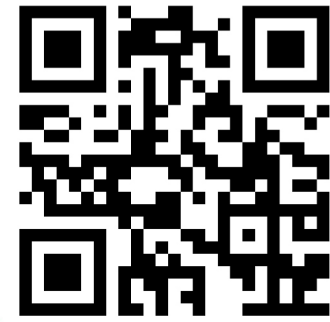
# FINANCIALS

UNITED WAY OF DELHI S-79 First Floor Panchsheel Park New Delhi-110017 BALANCE SHEET (CONSOLIDATED) AS AT 31st MARCH, 2022			
(Amount in Rupees)			
PARTICULARS	SCH. No.	As At March 31, 2022	As At March 31, 2021
<b>SOURCES OF FUNDS :</b>			
Corpus Fund		100	100
Reserves and Surplus	1	4,34,41,121	1,71,34,518
Capital Assets Fund	2	1,30,23,695	24,58,387
Unutilised Grant Fund	3	8,01,86,428	7,87,53,932
Grant Received in Advance	5	30,00,000	4,10,41,237
Grant Refundable on Termination of the Project		-	2,95,52,252
<b>TOTAL</b>		<b>13,96,51,334</b>	<b>16,89,40,426</b>
<b>APPLICATION OF FUNDS :</b>			
<b>Fixed Assets</b>			
Funded by Project Grant	4 I	1,30,23,695	24,58,387
Funded by Own Sources	4 II	3,69,355	2,22,510
		<b>1,33,93,040</b>	<b>26,80,897</b>
<b>CURRENT ASSETS, LOANS &amp; ADVANCES:</b>			
<b>Current Assets</b>			
Balance with Banks in Current Account		4,351	41,05,541
Balance with Banks in Saving Accounts		9,85,59,453	12,04,18,709
Fixed Deposits with Kotak Bank		3,96,00,000	5,00,00,000
Fixed Deposits under Bank Lien		3,61,051	3,43,034
<b>Loans and Advances (Unsecured Considered good)</b>			
Grant Amount Receivable	3	37,28,895	79,51,824
Loans and Advances	6	18,04,011	27,58,808
Income Tax Refund due - Previous Year		57,415	2,32,554
TDS & TCS Receivable- Current Year		3,46,833	57,415
<b>Total current assets</b>		<b>14,45,02,009</b>	<b>18,58,68,985</b>
Less:			
<b>CURRENT LIABILITIES AND PROVISIONS</b>	7	(1,82,43,715)	(1,96,09,456)
<b>NET CURRENT ASSETS</b>		<b>12,62,58,294</b>	<b>16,62,59,529</b>
<b>TOTAL</b>		<b>13,96,51,334</b>	<b>16,89,40,426</b>
Significant Accounting Policies & Notes to Accounts is an integral part of the Financial Statement- Annexure 1			
As Per Our Separate Report Of Even Date Attached			
For Thakur, Vaidyanath Aiyar & Co. Chartered Accountants FRN: 000038N		For United Way of Delhi	
(Anil Kumar Aggarwal) Partner M. No. 087424 Place: New Delhi Date: 29 SEP 2022		(Sachin Shankarant Golwalkar) CEO Member of Governing Body	



Schedule to Accounts

UNITED WAY OF DELHI S-79 First Floor Panchsheel Park New Delhi-110017 STATEMENT OF INCOME AND EXPENDITURE (CONSOLIDATED) FOR THE YEAR ENDED 31st MARCH, 2022			
(Amount in Rupees)			
PARTICULARS	SCH. No.	For the year ended March 31, 2022	For the year ended March 31, 2021
<b>A. INCOME :</b>			
Project Grants to the Extent Utilised	3	43,65,25,420	24,39,91,421
Project Grants to the Extent Utilised for Fixed Assets		79,99,179	4,17,364
Organization Operational Cost Recovery	8	2,55,33,521	1,12,87,291
General Donations		88,55,911	15,28,040
Interest on FDR's		25,37,607	7,65,652
Interest on Saving bank Account (Refer Note 9)		50,04,684	38,39,141
Membership Fees		1,90,000	86,000
Recovery from NGO's		-	-
Surplus on Sale of Fixed Assets		1,15,000	-
Misc. Income		88,182	1,78,847
Short/(Excess) Grant Written Off	3	32,021	-
<b>TOTAL INCOME (A)</b>		<b>48,68,61,505</b>	<b>26,20,93,756</b>
<b>B. EXPENDITURE :</b>			
Direct Project expenses	3	33,18,08,307	17,11,62,483
Expenditure through NGO Partners		10,47,17,113	7,28,28,938
Procurement of Fixed Assets out of Project Grants		79,99,179	4,17,364
Other Projects Expenses-Own Sources	9	4,17,731	9,89,007
Employee Benefits Expenses	10	61,83,153	49,54,061
Administrative & Other Expenses	11	92,03,935	80,35,521
Donation Paid		-	2,00,000
Expenditure Disallow by Donor		-	1,80,712
Short/(Excess) Grant Written Off	3	1,36,226	1,92,896
Depreciation on own Assets		89,833	81,566
<b>TOTAL EXPENDITURE (B)</b>		<b>46,05,55,477</b>	<b>25,90,42,548</b>
Excess of Income Over expenditure		2,63,06,028	30,51,207
Carried to the Balance Sheet (A-B)			
Significant Accounting Policies & Notes to Accounts is an integral part of the Financial Statement- Annexure 1			
As Per Our Separate Report Of Even Date Attached			
For Thakur, Vaidyanath Aiyar & Co. Chartered Accountants FRN: 000038N		For United Way of Delhi	
(Anil Kumar Aggarwal) Partner M. No. 087424 Place: New Delhi Date: 29 SEP 2022		(Sachin Shankarant Golwalkar) CEO Member of Governing Body	



Notes to Accounts



# INDEPENDENT AUDITOR'S REPORT

**THAKUR, VAIDYANATH AIYAR & CO.**  
Chartered Accountants  
New Delhi, Mumbai, Kolkata, Chennai,  
Patna and Chandigarh

221-223, Deen Dayal Marg, New Delhi-110002  
Phones : 91-11-23236958-60, 23237772  
Fax : 91-11-23230831  
E-mail : tvandeca@gmail.com

## INDEPENDENT AUDITOR'S REPORT

TO,  
THE MEMBERS OF  
UNITED WAY OF DELHI,

REPORT ON THE AUDIT OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED ON 31<sup>st</sup>  
MARCH, 2022.

### 1. Opinion

We have audited the accompanying Financial Statements of **United way of Delhi (UWD)** which comprise the Balance Sheet as of 31<sup>st</sup> March 2022, the statement of Income and Expenditure and Receipt and Payment Account for the year that ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information which we have signed under reference to this report.

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid financial statements, read with other notes given thereto, give a true and fair view in conformity with the accounting principles generally accepted in India:

- In the case of Balance Sheet, of the state of affairs of the Society as of 31<sup>st</sup> March 2022;
- In the case of Statement of Income and Expenditure, of the surplus for the year ended on 31<sup>st</sup> March 2022;
- In the case of the Receipt and Payment account, of cash flows of its transactions for the year ended on 31<sup>st</sup> March 2022.

### 2. Basis for Opinion

We conducted our audit in accordance with the Standards on Accounting (SAs) issued by the Institute of Chartered Accountant of India. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Society in accordance with the Code of Ethics issued by the Institute of Chartered Accountant of India together with the ethical requirements that are relevant to our audit of the Financial Statements under the provisions of the Act and the Rules there under, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



### 3. Emphasis of Matter

We draw your attention to:

Note No 8 of Annexure-1 forming part of the financial statements regarding the strengthening the existing process of inviting quotations strictly as per procurement policy, distribution of relief & covid materials/ equipment's including maintenance of beneficiaries list, timely booking of project related expenses, maker checker concept in the booking of expenses which is an essential part of Internal Control., which is still in the process of its full implementation by the management.

Our opinion is not modified in respect of above matters.

### 4. Responsibility of Management for the Financial Statements

The Management is responsible for the preparation of these Financial Statements that give a true and fair view of the financial position and expenditure of the Society in accordance with the accounting principles generally accepted in India, including Accounting Standards, to the extent applicable, prescribed by the Institute of Chartered Accountants of India.

This responsibility also includes maintenance of adequate accounting records for safeguarding of the assets of the Society and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that have been operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the Financial Statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the Financial Statements, management is responsible for assessing the ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the entity or to cease operations, or has no realistic alternative but to do so. The Management is responsible for overseeing the Society's financial reporting process.

### 5. Auditor's Responsibility for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the Financial Statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these Financial Statements.





# INDEPENDENT AUDITOR'S REPORT

As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- identify and assess the risks of material misstatement of the Financial Statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- obtain an understanding of internal financial controls relevant to the audit in order to design audit procedures that are appropriate in the circumstances.
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Society's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the Financial Statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Society to cease to continue as a going concern.
- evaluate the overall presentation, structure and content of the Financial Statements, including the disclosures, and whether the Financial Statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.



## 6. Report on Other Legal and Regulatory Requirements

- a) We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purpose of our audit;
- b) In our opinion, proper books of account as required by law have been kept by the Society so far as it appears from our examination of those books;
- c) The Balance Sheet, Statement of Income and Expenditure and Receipts & Payment Account of FCRA for the year ended 31<sup>st</sup> March 2022, dealt with by this Report are in agreement with the books of account;
- d) In our opinion, the aforesaid financial statements comply with the Accounting Standards, to the extent applicable, issued by the Institute of Chartered Accountants of India.

For **Thakur, Vaidyanath Aiyar & Co.**

Chartered Accountants

FRN: 000038N

*(Signature)*

Anil Kumar Aggarwal

Partner

M. No. 087424

UDIN: 22087424AWPPDW3638

Place: New Delhi

Date: 29<sup>th</sup> September, 2022





# NOTES AND DISCLAIMERS

Data points mentioned under different domains in this report are basis internal assessments, program evaluation reports and third party documentation.

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